

0000150933

Steve Wene, State Bar No. 019630
MOYES SELLERS & HENDRICKS LTD. RECEIVED
1850 N. Central Ave., Suite 1100
Phoenix, Arizona 85004
Telephone: 602-604-2141
e-mail: swene@law-msh.com

2014 JAN 21 P 4:39

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

BOB STUMP – CHAIRMAN
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

Arizona Corporation Commission

DOCKETED

JAN 21 2014

DOCKETED BY

**IN THE MATTER OF THE
APPLICATION OF CLEAR SPRINGS
UTILITY CO., INC., FOR AN
INCREASE IN RATES**

and

**IN THE MATTER OF THE
APPLICATION OF CLEAR SPRINGS
UTILITY CO., INC., FOR AUTHORITY
TO INCUR LONG-TERM DEBT**

Docket Nos. W-01689A-11-0401
WS-01689A-11-0402

**NOTICE OF COMPLIANCE FILING
REGARDING CUSTOMER NOTICE
OF BMP TARIFFS**

Pursuant to Decision No. 74243, Clear Springs Utility Co. ("Company"), hereby
files notice that on January 17, 2014, the Company mailed to each customer the Best
Management Practice ("BMP") Tariffs 1.1, 3.7, and 5.2. See Attachment 1. A copy of

1 the tariffs are set forth in Attachment 2.

2 Dated this 21st day of January, 2014.

3
4 **MOYES SELLERS & HENDRICKS LTD.**

5 

6 Steve Wene

7
8 Original and 13 copies of the foregoing
9 filed this 21st day of January, 2014 with:

10 Docket Control
11 Arizona Corporation Commission
12 1200 West Washington
13 Phoenix, Arizona 85007

14 
15

ATTACHMENT 1

AFFIDAVIT

STATE OF ARIZONA)

County of Pima)


ss.

I, the undersigned, after being first duly sworn upon my oath, hereby affirm as follow:


1) I am over the age of eighteen.

2) I have personal knowledge of the statements set forth herein and I am competent to testify at a hearing or trial with respect to the same.

3) I certify that on behalf of Clear Springs Utility Company, Inc. ("Company"), on 1/17/2014 I caused to be mailed to each customer the Best Management Practices Tariffs 1.1, 3.7, and 5.2 as authorized in Decision No. 74243.

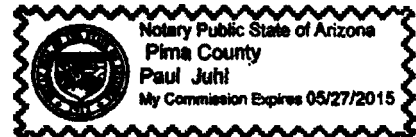

Bonnie O'Connor

SUBSCRIBED AND SWORN TO before me, a Notary Public, this 17 day of January, 2014.


Notary Public

My Commission Expires:

5/27/2015



ATTACHMENT 2

Company: Clear Springs Utility Co.

Decision No.: 74037

Phone: 520-624-1460

Effective Date: 8/16/2013

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program Implementation.

Company: Clear Springs Utility Co.

Decision No.: 74037

Phone: 520-624-1460

Effective Date: 8/16/13

Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of at least the following water-saving precautions:
 - a. Check for leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Check landscape watering system valves periodically for leaks and keep sprinkler heads in good shape.
 - c. Adjust sprinklers so only the vegetation is watered and not the house, sidewalk, or street, etc.
 - d. Continue water conservation efforts with any pools such as installing covers on pools and spas and checking for leaks around pumps.
6. In the notification, the customer will also be reminded of at least the following ordinary life events that can cause a spike in water usage:
 - a. More people in the home than usual taking baths and showers.
 - b. Doing more loads of laundry than usual.
 - c. Doing a landscape project or starting a new lawn.
 - d. Washing vehicles more often than usual.
7. The Company shall provide water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
8. The Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing the high water usage as well as supply

Company: Clear Springs Utility Co.

Decision No.: 74037

Phone: 520-624-1460

Effective Date: 8/16/13

customer with information regarding water conservation and landscape watering guidelines. As part of the water audit the Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).

9. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded and made available to the Commission upon request.

Company: Clear Springs Utility Company, Inc.

Decision No.: 74037

Phone: 520-623-5172

Effective Date: 9/1/2013

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.